



higher education
& training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA



Tshwane South
TVET College

"achieve the future"

HOSPITALITY GENERICS

LEVEL 4

ACTIVITIES FOR 6 – 10 JULY 2020

Class test on Topic 1: Monitor and maintain health, safety and security and 3: Management of one's own development

Read the following newspaper article and then answer the questions that follow:

FIRE BREAKS OUT AT PILANESBERG HOLIDAY RESORT

A fire at the Kwa Maritane Bush Lodge in the Pilanesberg destroyed large parts of the luxury holiday resort, North West police said on Monday. This lodge is closed until further notice due to the fire damage. 'The fire started in the kitchen just after 03:00 on Monday morning and then spread to the reception area,' said Captain Adele Myburgh. 'At 05:00, the fire was still raging. Already 20 units had burnt down.' The fire brigade was still on the scene at 08:00 trying to extinguish the blaze. According to the Kwa Maritane website, there are 25 chalets and 28 cabanas, with thatched roofs, on the premises. 'I understand that they refurbished the resort two months ago, so the damage will run into millions of rands,' said Myburgh. All the guests were evacuated to a nearby lodge and nobody was injured.

After the devastating fire at the Kwa Maritane Bush Lodge, the management of the lodge appointed Thembi Cele on a contract basis to start a Safety Awareness Programme.

Her duties will include the following:

- Improving emergency procedures within the lodge.
- Assessing and improving all fire fighting equipment and procedures for optimum guest and staff safety.
- Developing and presenting safety awareness programmes for all staff at the lodge.

Assist Thembi in executing the above-mentioned duties by answering the following.

1. List at least FIVE potential hazards in an industrial kitchen, which may have caused the fire in the kitchen at Kwa Maritane Bush Lodge.
2. Write down TWO preventative measures for each of the potential hazards listed in QUESTION 1, to ensure a safe working environment in the future for the kitchen staff at the lodge. Please turn over Please turn over
3. Explain to the management of the bush lodge, why it is of utmost importance to have frequent inspections of fire equipment and procedures.
4. Describe to the personnel how they should use the following fire extinguishers in their respective departments:
 - 4.1 Fire blankets
 - 4.2 Powder-based fire extinguishers

5. Discuss possible ways in which Thembi should communicate the following security and safety information appropriately through her Safety Awareness Programme to the staff members at the lodge:

5.1 Information about first-aid procedures

5.2 Information about fire exits and procedures

After completing her Safety Awareness Programme, Thembi decided that she would like to hold a performance review session, whereby management and the staff could give feedback on her presentation of the programme.

6. Explain why it would be to Thembi's advantage to hold such a performance review session.

7. How can Thembi ensure that the performance review session is carried out effectively and constructively?